

Getting More Help

More ideas and instructions on how to use scanned pictures to improve the appearance of documents and presentations can be found in the HP ScanJet 3p User's Guide. If you cannot find answers to your questions there, additional help is available.

In the United States, Hewlett-Packard offers an online facsimile information system called HP FIRST (Fax Information Retrieval Support Technology). It has the latest application notes and other information for your scanner. Hewlett-Packard also offers HP Audio Tips, which provides pre-recorded answers to commonly-asked questions. Both of these free services are available 24 hours a day by calling (800) 333-1917. A recorded voice asks you to make selections.

If HP FIRST and HP Audio Tips do not have the answer to your question, you can call the Hewlett-Packard Customer Support Center for technical assistance. This service is available from 7am to 6pm Mountain Standard Time on Monday, Tuesday, Thursday, and Friday, and from 7am to 4pm on Wednesday. The service is free during your scanner's warranty period. Call 208-323-2551. After the warranty period, the service is available at \$2.50 per minute (call 900-555-1500) or \$25.00 per call (call 800-999-1148). These prices are subject to change without notice.

For assistance outside of the United States, refer to the documentation supplied with your scanner to determine the phone numbers for customer support.